

FUN SPOT AMERICA THEME PARKS

Company Guarantees, Conditions, and Policies Know Before You Go!

Best Price Guarantee

Fun Spot America Theme Parks' website is the best online ticket selection and value offered to the public. We are committed to providing you with the lowest online ticket prices for Fun Spot America Theme Parks. If you find another public website offering a better value on Fun Spot America tickets within seven (7) days of your purchase, Fun Spot America will give you a FREE Single Day 1-Park Fun Pass to come back another day!

In order to receive your FREE Single Day 1-Park Pass, please call our Call Center at (407) 363-3867 and provide them with the details to validate the lower online price on Fun Spot America Theme Parks tickets. All Requests are subject to verification by Fun Spot America Theme Parks.

The best price guarantee does not apply to: complimentary tickets, season passes, tickets offered through unauthorized online auction websites, membership programs, corporate discounts, group rates, promotional rates offered for groups including but not limited to, military, government, or promotions not offered by Fun Spot America Theme Parks to the general public including but not limited to "Free with Purchase," "Buy One Get One," or "Two for One" deals.

Rain Check Policy

If it rains within 90-minutes of your Single Day 1-Park Pass purchase, upon your request, we will issue you a Rain Check to come back another day of your choice.

Prices, Promotions, Discounts and Rides

Prices, promotions, discounts, and rides are subject to change without notice.

Discount Policy

Discounts cannot be used on already discounted items or combined with any other coupons or discounts. One discount or coupon per transaction.

Fun E-Cards

A Fun E-Card is a rechargeable, non-refundable card that can be used for in-park purchases. Fun E-Cards can only be purchased at one of our parks. Fun Spot is not responsible for lost, damaged, or stolen cards. Fun E-Cards may be revoked at any time at the sole discretion of Fun Spot without a refund if misused or abused. Participant must be in compliance with all attraction rules and warnings. Fun E-Cards can be used for single rides, arcade games, food & beverage and retail purchases. Fun E-Cards never expire and can be used at any Fun Spot America Theme Park. They cannot be used to purchase Season Passes, Single Day Passes (Fun and Mega Fun Pass), Sampler Passes, Chauffeur Passes, or Gift Cards.

Lost & Found Policy

If you believe you have lost an item during your visit to Fun Spot, please contact our Call Center at (407) 363-3867 or email us at info@fun-spot.com with detailed information about the lost item. All items found on our premises will be securely held for a period of 30 days. After this time, unclaimed items may be donated to charity or disposed of, so we encourage you to check in with a Fun Spot Team member to inquire about lost items. Fun Spot is not responsible for any lost, damaged, or stolen items, including, but not limited to, personal belongings, tickets, or other valuables. We strongly encourage all guests to keep their items secure and report any suspicious activity immediately. For your protection, we advise guests to leave any valuable items—such as wallets, phones, or electronics in our available lockers or with a non-riding companion, as these items are not permitted on rides.

FUN SPOT AMERICA THEME PARKS

Company Guarantees, Conditions, and Policies Know Before You Go!

Age, Height, and Weight Restrictions

- Height and weight restrictions apply on all rides.
- Some rides may require that a guest meet a minimum height requirement in order to ride, with or without an adult over the age of 21-years old.
- Please be advised that not all attractions may be operational on the day of your visit and may close for climate related conditions.
- Please confirm hours of operation and height restrictions on our website before you visit.
- A responsible adult must accompany children under the age of 21-years old while in the park.
- In the interest of public safety, management reserves the right to refuse admission, ride participation, and/or may escort guest off property with no refund for violation of Fun Spot America park Rules, Regulations, and/or Guidelines.

Safety Procedures / Policy

Fun Spot America's motto is **SAFE-CLEAN-FUN!** Please take the time to read and understand the rules of riding our rides within our park. All Ride **Rules – Risks – and Reminders** are clearly posted at the entrance of each ride attraction. Go-Kart participants please understand that all drivers and passengers are riding at their own risk. Protective headgear and eye goggles are available upon request at the entrance of each go-kart track. Participant must be in compliance with all attraction rules and warnings and Florida Ride Responsibility Act ASTM F770, Section 5, which states: "There are inherent risks in the participation in or on any amusement ride, device, or attraction. Patrons of an amusement rides, device, or attraction, by participation, accept the risks inherent in such participation of which the ordinary prudent person is, or should be aware. Patrons have a duty to exercise good judgment and act in a responsible manner while using the amusement ride, device, or attraction and to obey all oral or written warnings, or both, prior to or during participation, or both."